

Patient and Public Involvement Forum Bradford District Care

Introduction

Welcome to the first annual report of the Patient and Public Involvement Forum Bradford District Care (PPIFBDC). The report shows the work of the forum since it was set up in December 2003.

The Bradford District Care PPI Forum is made up of volunteers from the local community. Forum members come from a variety of backgrounds with a range of experiences and skills. Their main focus is to help patients and members of the public influence the way local healthcare is organised and delivered.

Forum Members

Emmerson Walgrove (Chair), Paul Foulton, Ethna Kilduff, Malcolm Budd, Ian Fulton, Michael Scargill, Trevor Ramsay, John Agate, John Barker, Penelope Roberts

The forum members are supported in their work by Bradford Alliance on Community Care (BACC), which is the Forum Support Unit. BACC is part of a broader Forum Support Organisation (FSO) known as Health Talk Consortium (HTC), which supports eight Patient and Public Involvement Forums in the Bradford District.

Some key features of forum members are:

- Independence from the NHS and the Government
- Have legal powers
- Work alongside the NHS and other agencies which affect health / health care
- Monitor and review health services from the patient and public viewpoint
- Involve people who are often ignored and overlooked

T

he Bradford District Care covers a very vast area. These include the inner city, rural and suburban areas of the Bradford District, which also incorporates Craven, Harrogate and Skipton. Therefore it is the aim of forum members to ensure that patients and the public are informed and involved in shaping local healthcare services as well as work in partnership with the Bradford District Care Trust and other health agencies.

Forum Network

Networks that the forum members are involved with include:

- Patient & Public Involvement Development Group (Care Trust)
- Overview and Scrutiny Committee
- Airedale Hospital Trust
- Mental Health Forum
- Cellar Project
- Craven and Harrogate Primary Care Trust
- Survivors
- Bradford Speakout
- Sharing Voices Initiative
- Bradford Alliance on Community Care and its networks
- Patient Advice and Liaison Service (PALS)

Activities 2003-2004

Since the Bradford District Care PPI Forum was set up in December 2003 members have been involved in a number of activities.

Activity: In the process of mapping Care Trust Services.

Outcome: Continual process

Activity: Letter written to Airedale Hospital Trust – Accident & Emergency Unit regarding withdrawal of the psychiatric support service.

Outcome: No response but forum members will continue to pursue the issue until a response is received.

A

Activity: Contacted Scrutiny Committee regarding charging for mental health services

Outcome: A response has been received and forum members will follow this up at future forum meetings.

Activity: Workshop 1 was held in March to look at the role and functions of the forum, forum members and governance.

Outcome: Came up with a list of recommendations on how the forum and its members should work / operate.

Activity: Workshop 2 was held in April to establish a working framework

Outcome: Forum members nominated to take lead roles for the following areas.

- Learning Disabilities
- Children & Adolescent Mental Health
- Adult Mental Health
- Older People Mental Health
- North Bradford Primary Care Trust
- Bradford South & West Primary Care Trust
- Bradford City Primary Care Trust
- Airedale Primary Care Trust
- Craven & Harrogate Primary Care Trust

Other Areas

- Homelessness & Isolated People
- Black & Minority Ethnic Communities
- Refugees & Asylum Seekers
- Citizenship

Forum members will form links with organisations and groups to establish ways of working to get the views of patients and members of the public in the planning of healthcare provisions.

**M
ti**

ee

ngs

The following table shows the number of meetings and training the forum members have had from December 2003 to May 2004. Members have also attended local, national and regional health events and consultations to identify ways in which various government health initiatives might impact on how health and social care is delivered.

Meetings	Number Held
Formal Public	None
Informal	6
Training	2

Current Issues

Forum members are involved in the following:

- Supporting the Patient and Public Involvement for Bradford Hospitals on the issue of the new car parking charges introduced by the Bradford Teaching Hospitals Foundation Trust.
- Monitoring of dosages of psychiatric medicine

Future Activities

- Workshop 3 to establish a work plan
- Holding Meetings in Public
- Develop working relations with voluntary, community and statutory organisations as well as with other Patient and Public Involvement Forums

Final Remarks

If you have any issues on the way healthcare is planned and delivered or:

- Views on service provisions at the Care Trust
- Wanting to get involved in Patient Forum activities
- Influencing health and healthcare decision-making
- Adding to our mailing list

Then the forum members would like to hear from you.

Contact

To find out more about the Patient Forum please contact:

Patient and Public Involvement Forum Bradford District Care
Bradford Alliance on Community Care
Unit 30, Carlisle Business Centre
60 Carlisle Road
Bradford
BD8 8BD

Telephone: 01274 481590

Fax: 01274 487595

Email: admin@bacc.uk.com

For personal complaints and concerns please contact:

P

atient Advice and Liaison Service (PALS)

Telephone: 01274 322777

Email: pals@bradford.nhs.uk

Independent Complaints and Advocacy Service (ICAS)

Telephone: 0845 120 3734

DECLARATION

On behalf of the Bradford District Care, I / We confirm that the content in this report is an accurate record of our recent activity and future work plans.

Signed:

Name: Emmerson Walgrove

Date: 17/06/2004