



Commission for Patient and
Public Involvement in Health

Bradford District Care Patient and Public Involvement Forum

Working in partnership with
Bradford District Care Trust

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The Forum has continued to work with BDCT in addressing ongoing issues raised by service users and carers. The Trust believes that the best way to move forward is to establish Foundation Trust Status.

We realise that this is a time of change for the Trust and therefore only wish to comment briefly on the core standards.

C 16 Since last years submission the Forum is pleased to note continued progress by the Trust in its approaches to service delivery, and acknowledges the efforts made by the Trust regarding the accessibility of literature. The Forum cites as an example, an event held in December 2007 to review the complaints leaflet literature, where stakeholders were invited to contribute. The whole range of literature has been made available to the Forum for their consideration, and they are reassured by this.

C17 The forum notes the reassignment of the duties of the Citizenship & Social Inclusion (CSI) Group, the focus of which is now held within the Service Governance committee. As far as the Forum has been concerned, this appears to leave less scope for service users direct input, for example, since this change in March 2007, Forum members received no further invitations to the Employment group or the Care Program Approach review. We would hope that this is an oversight which can be remedied by the time the Bradford LINK is established.



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To further reinforce this point, the Forum supports the findings contained in the Healthcare Commission document “No Voice, No Choice”, and through direct liaison with service users whilst writing this document, we conclude that the BDCT could do more to engage and act upon users’ comments and aspirations.

Emmerson Walgrove

Chairman